Greenburgh Public Library Community Survey

Q.1 Have you used the Greenburgh Public Library in the past year, either by going to the library or visiting the website?
- Yes, I have used the library in the past twelve months
- No, I have not used the library in the past twelve months
- No, I've never used the Greenburgh Public Library

Q.2 In a typical month, how many times do you visit Greenburgh Library?
- Less than once a month
- 1 - 3 times a month
- 4 - 5 times a month
- More than 5 times a month
What do you typically do when you visit the library?

choose up to 3 of your most typical activities

- Study or do homework
- Spend time with my children
- Read or browse
- Use the library's wireless network
- Get help from the library staff
- Check out books, DVDs, or other materials
- Meet with friends
- Attend programs (lectures, concerts, films, classes, workshops, etc)
- Pick up materials on hold
- Use the library's computers
- Meet with colleagues in a work group

Other: ____________

Which of the following library services do you consider most important for our community?

Choose up to three library services.

- Providing programs
- Promoting literacy for all ages
- Serving as a community gathering space
- Offering learning opportunities for all ages
- Providing services for businesses and job seekers
- Having materials and technology for people who might otherwise not have access
- Providing materials to borrow (books, magazines, dvds, etc.)
- Offering creative activities for all ages
- Providing materials in Spanish and languages other than English
- Meeting rooms available for public use
- Having study rooms

Other: ____________
Please select up to 3 library program areas you think are most important to offer for adults.

- Literary events (author readings, book discussions, etc.)
- Cultural events (music, film, dance)
- Information programs for consumers (health, finance and how-to topics)
- Business and career topics
- Basic computer training
- Civic engagement and current events topics
- Fostering creativity
- Topical discussion groups (Philosophy, History, Sciences)

Other: 

Please select up to 3 library program areas you think are most important to offer for youth and families.

- Pre-school storytimes
- Lap sit programs for infants and toddlers
- Music and movement
- Exploration of the sciences
- Book and reading clubs
- Computer training and experience
- Parenting classes
- Creative activities
- Crafts

Other: 

Where would you like to see the library focus its spending?  

- Books and other print materials
- DVDs and CDs
- eBooks, eMagazines and eMusic
- Reference and research databases
- Library facilities
- Library programs
Other: 

Is it easy for you to find what you look for in the Westchester Library System's online catalog?  

- Yes
- No

For what purpose do you visit the library website?  

- To search the catalog and/or reserve items
- To access my library account
- For library hours and/or directions to the library
- To view the calendar of events
- To access eBooks, eMagazines
- To use the databases
- To register for programs
- To use business or job-seeking resources
- To get book recommendations
- I do not use the library website
- Other: 
Which of the following digital content is most important to you?

- Downloadable ebooks, audiobooks, magazines
- Streaming or downloadable music
- Reference and research databases
- Language learning resources
- Children's learning and literacy games
- Streaming movies and videos
- Classes for professional development
- None of these are important to me
- Other: [Enter your answer here]

How satisfied are you with the library eBook, eMagazine and eMusic resources?

- Not at all satisfied
- Somewhat satisfied
- Very Satisfied
- I don't use the library's eResources
- I didn't know the library had such resources

Please help us understand why you selected this answer
Please check each resource among the following if you are aware that it is available online for free from the library:

- Premium business databases (Reference USA)
- Downloadable/Streaming Music (Freegal)
- Digital Magazines (Flipster)
- Homework help for students (Tutor.com)
- Streaming Movies (IndieFlix)
- Children's Books (Tumblebooks)
- Genealogy database (Ancestry.com)
- Classes for professional development (Lynda.com)
- Language learning courses (Rocket Languages)
- New York State Motor Vehicles Practice Tests

What is the best way to tell you about library programs in the future?

- Library Facebook or Twitter feed
- Library website
- In-library print materials (flyers, bookmarks, posters)
- Library newsletter or email
- Town email from Supervisor Feiner
- Non-library sources (newspapers, blogs, etc.)
- Text message
- Other: 

What service, program, or resource do you wish the library offered?
What additional comments, if any, would you like to share?

What is the primary language spoken in your home

- English
- Spanish
- Chinese
- Hindi
- Portuguese
- Russian
- Korean
- Other: [Enter]

If you are fluent in a language other than English, would you make use of materials in that language?

- Yes
- No
- Other: [Enter]

What is your five digit zip code?
We will be speaking with many library users about how we will focus our efforts going forward. Would you be interested in talking to someone from the library to offer your ideas? If so please put your email here: